

We pride ourselves on providing the best small animal services, and our fantastic team offer 24/7 care at our historic Rosevean House site in Penzance.

Our building has been around since 1837, and the number '1837' can still be seen carved into a door lintel at the back of the house today!

We constantly invest in the best equipment, technology and training opportunities, so that you and your pet can receive the highest standards of care possible.

You can learn more about our team and services, and view our full **terms and conditions** and **privacy policy** on our website.

We look forward to welcoming you to our practice soon!



We offer a range of great small animal services at our fully-equipped site in Penzance.

Alongside day-to-day services like vaccinations, microchipping and dental care, your pet can also make the most of specialist facilities like our in-house laboratory and radiography suite.

Our services and facilities include:

- Vaccinations.
- Neutering.
- Microchipping.
- Out of hours and emergency care.
- Puppy parties.
- Weight management clubs.
- Dental suite and dental x-ray facilities.
- Preventative health care.
- Separate dog and cat kennels.
- A radiography suite with x-ray and ultrasound facilities.
- A surgical prep room and a dedicated operation theatre.
- Modern, safe gas anaesthesia.
- In-house blood haematology and biochemistry analysis.
- Blood pressure monitoring and ECG recording equipment.
- Infusion pumps to accurately deliver intravenous fluids.
- Laboratory facilities to examine urine, faeces, blood and skin samples.
- Endoscopy, bronchoscopy and rhinoscopy.
- Intensive care monitoring.
- Oxygen tents and a pulse doppler.
- Pet Health Plan.

For further information about our services, please **visit our website**. For a full price list, please **get in touch with our team**.



Our Pet Health Plan is a simple way to look after your pet's health whilst saving money.

Your pet will need regular treatments, vaccinations and check-ups throughout their life, and our Pet Health Plan ensures that this care is fully covered.

The plan makes pet care more affordable by splitting the cost of essential treatments for your dog, cat or rabbit into manageable monthly direct debits.

You can join the plan today through **our website** or speak to us in practice to learn more.

Emergency and out of hours care

We are proud to run our own in-house out of hours service for registered clients, and our dedicated team is on hand to help 24/7, 365 days a year.

If you and your pet have an emergency during or outside of our opening hours, please call us on **01736 362215**.

For more information about our emergency service and prices, please **visit our website** or get in touch.

Overnight care for inpatients

All of our inpatients requiring overnight care are supervised round the clock, so your pet will never be left alone at night.

We develop a detailed plan for overnight care and medication for every inpatient, and ensure that an experienced member of our team is always on hand to provide support.

Visit our website or speak to one of our team to learn more.



We're always happy to see second opinions from other veterinary practices.

If your pet needs to be referred to a specialist centre, we will also help you arrange any appointments and organise directions, clinical notes, laboratory results, radiographs and a referral letter.

Find out more about our referral services **on our website**.

Prescriptions

Where possible, we aim to supply all medications from our own pharmacy. If your item is out of stock, we can usually get it for you by the next working day.

We can only dispense or prescribe medication if a veterinary surgeon has conducted a critical assessment of your pet, and all repeat prescriptions require a minimum of 24 hours notice.

Visit our website to order a repeat prescription for your pet, or speak to one of our team to learn more.

We'd love to hear from you!

We're always happy to receive feedback and suggestions on how to further improve our services. To give feedback, please email **info@roseveanvets.co.uk**.

We hope that you will never have cause to complain about our team or standards of care, but please speak to a member of our reception or nursing team or a senior veterinary surgeon if you have any concerns.

Terms and conditions

Our full **terms and conditions**, **privacy policy** and **payment terms** are available to read on our website.

Please note that payments should be made at the time of consultation, and fees unpaid after 28 days will incur a late payment administration fee.